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REPUBLIC OF ZAMBIA

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No.:.....

CO. 101/29/1

## OFFICE OF THE PRESIDENT CABINET OFFICE

31<sup>st</sup> March 2008

P. O. BOX 30208  
LUSAKA

Ms Sandra Dupuis  
Directrice en développement international  
International Development Manager  
P.A. Management International (Canada) Inc.  
1 Westmount Square, office 800  
Montreal, Quebec,  
**CANADA**

### CONTRACT AMENDMENT BETWEEN THE GOVERNMENT OF THE REPUBLIC OF ZAMBIA AND PA MANAGEMENT OF CANADA DATED MAY 2004, FOR THE INSTALLATION OF SOFTWARE FOR RE-DESIGNING THE WORK PROCESS FOR THE CIVIL AND CRIMINAL REGISTRY PILOT PROJECT

This serves to inform you that P.A. Management International (Canada) Inc. was contracted by the Government of the Republic of Zambia through Management Development Division in May 2004. The firm P.A. Management International (Canada) Inc. was hired to re-design the Work Process for the Civil and Criminal Registry in the Judiciary. The firm executed the assignment satisfactorily and subsequently installed the software and piloted the re-designed work processes.

Overall, the firm's performance was satisfactory.

Moses Kondowe  
Director, PSM  
for/**PERMANENT SECRETARY**  
**MANAGEMENT DEVELOPMENT DIVISION**

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